

CABIN	ECONOMY			BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	M* S* T	Q V N E	L K H B Y	I	D C J
INFANTS / CHILDREN	<b>Infants:</b> <2 yrs with no seat are free <b>Children:</b> (2-11) & infants with a seat are 100% of adult fare	<b>Infants:</b> <2 yrs with no seat are free <b>Children:</b> (2-11) & infants with a seat are 100% of adult fare	<b>Infants:</b> <2 yrs with no seat are free <b>Children:</b> (2-11) & infants with a seat are 100% of adult fare	<b>Infants:</b> <2 yrs with no seat are free <b>Children:</b> (2-11) & infants with a seat are 100% of adult fare	<b>Infants:</b> <2 yrs with no seat are free <b>Children:</b> (2-11) & infants with a seat are 100% of adult fare
CARRY ON BAGGAGE	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)
CHECKED BAGGAGE	1 piece (up to 23kg)	1 piece (up to 23kg)	1 piece (up to 23kg)	2 pieces (up to 32kg each)	2 pieces (up to 32kg each)
FLIGHT CHANGES	Permitted until midnight prior to scheduled departure. \$A80 fee + fare difference	Permitted until 30 days prior to scheduled departure. - No fee + fare difference  or Permitted within 30 days prior to scheduled departure - \$A50 fee + fare difference	Permitted prior to scheduled departure.  No fee + fare difference	Permitted until 30 days prior to scheduled departure - No fee + fare difference  or Permitted within 30 days prior to scheduled departure - \$A50 fee + fare difference	Permitted prior to scheduled departure.  No fee + fare difference
NAME CHANGES	Not permitted ***	Permitted - \$A88 fee. Re-issue ticket as per flight change rules above	Permitted - \$A88 fee. Re-issue ticket as per flight change rules above	Permitted - \$A88 fee. Re-issue ticket as per flight change rules above.	Permitted - No fee. Re-issue ticket as per flight change rules above.
CANCEL / REFUND	No refund or credit	Permitted until midnight prior to scheduled departure.  Refund not permitted – retain value of ticket as stored credit (open ticket). \$50 fee applies + fare difference.	Permitted prior to scheduled departure.  Retain value of ticket as stored credit (open ticket). - No fee. or \$A80 fee for refund to original FOP	Permitted until midnight prior to scheduled departure.  Refund not permitted – retain value of ticket as stored credit (open ticket). \$50 fee applies + fare difference.	Permitted prior to scheduled departure.  Retain value of ticket as stored credit (open ticket). - No fee. or Refund to original FOP – No Fee.
NO SHOW	Loss of fare	Loss of fare	Loss of fare	Loss of fare	Fully refundable
TICKETING TIME LIMIT	Midnight day of reservation	Midnight 2 days after reservation or midnight day before departure (whichever is earlier)	L, K & H: Midnight 3 days after reservation or midnight day before departure (whichever is earlier)  B & Y: 3 hours before for scheduled departure	Midnight 3 days after reservation or midnight day before departure (whichever is earlier)	3 hours before scheduled departure

**Terms and Conditions:** This is a guide only for domestic flights. Full conditions can be found on our website at [virginaustralia.com](http://virginaustralia.com) or for more information contact your Virgin Australia Account Manager. For Travel Agents your GDS will contain the most accurate fare rules so please apply the GDS fare rules in all cases. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Virgin Australia airfares are subject to change without notice. If you change your booking, your new fare may be more expensive than the original fare paid. \*Fare may not be available year round. †Tactical & Structural fare class. ^Conditions apply depending on aircraft. \*\*Velocity Tier Points Bonus only available to Platinum, Gold and Silver Velocity members. \*\*\* Must upgrade to Elevate fare or above and apply fare difference, original re-issue fee and name change fee. Please refer to Name Change Policy on [www.virginaustralia.com](http://www.virginaustralia.com). \*Any eligible customer wishing to Fly Ahead prior to 30 November 2016 will be processed under the current Fly Ahead rules - From 1 December 2016, Fly Ahead will not be available for bookings in fare classes M, S or T. Information correct as at 7 September 2016.

CABIN	ECONOMY			BUSINESS	
	GETAWAY	ELEVATE	FREEDOM	BUSINESS SAVER	BUSINESS
FARE BRAND	M* S* T	Q V NE	L K H B Y	I*	D C J
GUEST CONTACT CENTRE / AIRPORT FEES	\$A40 fee	\$A40 fee	\$A40 fee	Included	Included
ADVANCE SEAT PREFERENCE	Included	Included	Included	Included	Included
ECONOMY SPACE +^	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	— N/A	— N/A
UPGRADE ME PREMIUM BID	Permitted	Permitted	Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	Permitted \$\$	Permitted \$\$	Permitted \$	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Included	Included
LOUNGE ACCESS	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Included	Included
FOOD AND BEVERAGE	Complimentary food & a selection of beverages	Complimentary food & a selection of beverages	Complimentary food & a selection of beverages	Included	Included
IN-FLIGHT ENTERTAINMENT					
FLY AHEAD	#	PLATINUM & GOLD VELOCITY MEMBERS ONLY.	PLATINUM & GOLD VELOCITY MEMBERS ONLY.	PLATINUM & GOLD VELOCITY MEMBERS ONLY.	PLATINUM & GOLD VELOCITY MEMBERS ONLY.
VELOCITY POINTS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY STATUS CREDITS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY TIER POINTS BONUS EARNED***	Not Permitted	Eligible	Eligible	Eligible	Eligible

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