

CABIN	ECONOMY			PREMIUM ECONOMY		BUSINESS	
FARE BRAND	GETAWAY	ELEVATE	FREEDOM	PREMIUM SAVER	PREMIUM	BUSINESS SAVER	BUSINESS
FARE CLASS	T* Q*	V N E L	K H B Y	O*	R W	I* D*	C J
INFANTS / CHILDREN	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare on VA/DL or 20% ^A of adult fare on VA/EY Children: (2-11) & infants with a seat are 100% ^A of adult fare	Infants: <2 yrs with no seat are 10% of adult fare on VA/DL or 20% ^A of adult fare on VA/EY Children: (2-11) & infants with a seat are 100% ^A of adult fare
CARRY ON BAGGAGE	 Max 2 pieces (up to 7kg each)	 Max 2 pieces (up to 7kg each)	 Max 2 pieces (up to 7kg each)	 Max 2 pieces (up to 7kg each)	 Max 2 pieces (up to 7kg each)	 Max 3 pieces (up to 7kg each)	 Max 3 pieces (up to 7kg each)
CHECKED BAGGAGE	 2 pieces (up to 23kg each)	 2 pieces (up to 23kg each)	 2 pieces (up to 23kg each)	 2 pieces (up to 32kg each)	 2 pieces (up to 32kg each)	 2 pieces (up to 32kg each)	 2 pieces (up to 32kg each)
FLIGHT CHANGES	 Permitted 24 hours prior to scheduled departure. \$200 fee + fare difference	 Permitted prior to scheduled departure. No fee + fare difference or Permitted within 45 days prior to scheduled departure - \$100 fee + fare difference	 Permitted prior to scheduled departure. No fee + fare difference	 Permitted 24 hours prior to scheduled departure. \$200 fee + fare difference	 Permitted prior to scheduled departure. No fee + fare difference	 Permitted 24 hours prior to scheduled departure. \$400 fee + fare difference	 Permitted prior to scheduled departure. No fee + fare difference
NAME CHANGES	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted
CANCEL / REFUND	 Permitted 24 hours prior to scheduled departure. \$400 fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP	 Permitted prior to scheduled departure. \$200 fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP	 Permitted prior to scheduled departure. No fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP	 Permitted 24 hours prior to scheduled departure. \$400 fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP	 Permitted prior to scheduled departure No fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP	 Permitted 24 hours prior to scheduled departure. \$600 fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP	 Permitted prior to scheduled departure. No fee. Retain value of ticket as stored credit (open ticket). or Residual to original FOP
NO SHOW	 \$600 charge. Residual refund to original FOP must be claimed within 90 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	 \$500 charge. Residual refund to original FOP must be claimed within 90 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	 \$500 charge. Residual refund to original FOP must be claimed within 180 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	 \$600 charge. Residual refund to original FOP must be claimed within 90 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	 \$500 charge. Residual refund to original FOP must be claimed within 180 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	 \$800 charge. Residual refund to original FOP must be claimed within 90 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	 \$800 charge. Residual refund to original FOP must be claimed within 90 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.
TICKETING TIME LIMIT	Refer to GDS	Refer to GDS	Refer to GDS	Refer to GDS	Refer to GDS	Refer to GDS	Refer to GDS

Terms and Conditions: This is a guide only for International Long-Haul flights. Full conditions can be found on our website at virginaustralia.com or for more information contact the Guest Contact Centre or your Virgin Australia Account Manager. For Travel Agents and other Industry Partners, your GDS will contain the most accurate fare rules so please apply the GDS fare rules in all cases. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Virgin Australia airtfares are subject to change without notice. If you change your booking, your new fare may be more expensive than the original fare paid. *Fare may not be available year round. †Tactical & Structural fare class. ‡Conditions apply depending on aircraft. ***Velocity Tier Points Bonus only available to Platinum, Gold and Silver Velocity members. **Priority Boarding and Priority Baggage not available for Silver Velocity members, only Priority Check-in. Information correct as at 22 September 2016.

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FARE CLASS	T* Q*	V N E L	K H B Y	O*	R W	I* D*	C J
GUEST CONTACT CENTRE / AIRPORT FEES	\$A70 fee	\$A70 fee	\$A70 fee	Included ✓	Included ✓	Included ✓	Included ✓
ADVANCE SEAT PREFERENCE	Included	Included	Included	Included	Included	Included	Included
ECONOMY SPACE + [†]	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	— N/A	— N/A	— N/A	— N/A
UPGRADE ME PREMIUM BID	Permitted	Permitted	Permitted	Permitted	Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	✗ Not permitted	✗ Not permitted	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	✗ Available to Platinum, Gold & Silver ^{**} Velocity members (**Check-in only)	✗ Available to Platinum, Gold & Silver ^{**} Velocity members (**Check-in only)	✗ Available to Platinum, Gold & Silver ^{**} Velocity members (**Check-in only)	Included	Included	Included	Included
LOUNGE ACCESS	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	Included ✓	Included ✓
FOOD AND BEVERAGE	Included	Included	Included	Included	Included	Included	Included
IN-FLIGHT ENTERTAINMENT	✓	✓	✓	✓	✓	✓	✓
VELOCITY POINTS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY STATUS CREDITS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY TIER POINTS BONUS EARNED ^{***}	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible

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