

CABIN	ECONOMY				BUSINESS	
FARE BRAND	GO [*]	GO PLUS [*]	GETAWAY	FREEDOM	BUSINESS SAVER	BUSINESS
FARE CLASS	U [*] M [*]	T [*] Q [*] V [*] N [*] E	T [*] Q [*] V [*] N [*] E	L K H B Y	I [*] D	C J
INFANTS / CHILDREN	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 75% of adult fare
CARRY ON BAGGAGE	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)	Max 2 pieces (up to 7kg total)
CHECKED BAGGAGE	Not included	1 piece (up to 23kg)	1 piece (up to 23kg)	1 piece (up to 23kg)	(up to 32kg each)	(up to 32kg each)
FLIGHT CHANGES	Permitted until 24 hrs prior to scheduled departure \$A150 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	Permitted until 24 hrs prior to scheduled departure \$A80 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	Permitted until 24 hrs prior to scheduled departure \$A80 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	Permitted until scheduled departure No fee + fare difference	Permitted until 24 hrs prior to scheduled departure \$A120 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	Permitted until scheduled departure No fee + fare difference
NAME CHANGES	Not permitted	Not permitted	Not permitted	Not permitted	Not permitted	Not permitted
CANCEL / REFUND	No refund or credit	Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A80 re-issue fee applies + fare difference.	Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A80 re-issue fee applies + fare difference.	Permitted prior to scheduled departure. Retain value of ticket as stored credit (open ticket). - No fee. or Refund to original FOP – No fee	Permitted until 24 hrs prior to scheduled departure Refund not permitted – retain value of ticket as stored credit (open ticket). \$A120 re-issue fee applies + fare difference.	Permitted prior to scheduled departure. Retain value of ticket as stored credit (open ticket). - No fee. or Refund to original FOP – No fee
NO SHOW	Loss of fare	Loss of fare	Loss of fare	\$300 charge per coupon. Residual refund to original FOP must be claimed within 180 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.	Loss of fare	\$300 charge per coupon. Residual refund to original FOP must be claimed within 180 days. or Retain value as credit however no show charge and reissue fee applies at time of reissue.
TICKETING TIME LIMIT	Midnight day of reservation	Midnight 3 days after reservation	Midnight 3 days after reservation	Midnight 3 days after reservation	Midnight 3 days after reservation	Midnight 3 days after reservation

Terms and Conditions: This is a guide only for International Short-Haul flights. Full conditions can be found on our website at virginaustralia.com or for more information contact the Guest Contact Centre or your Virgin Australia Account Manager. For Travel Agents and other Industry Partners, your GDS will contain the most accurate fare rules so please apply the GDS fare rules in all cases. Please refer to the Fees and Surcharges tab in the Booking section of our website or your itinerary for applicable charges in that currency. All Virgin Australia airfares are subject to change without notice. If you change your booking, your new fare may be more expensive than the original fare paid. -Go & Go Plus fares not available on routes to/from between Perth and Christmas Islands (XCH) & Cocos (Keeling) Islands (XCH). *Fare may not be available year round. **Tactical & Structural fare class. *Conditions apply depending on aircraft. **Velocity Tier Points Bonus only available to Platinum, Gold and Silver Velocity members. *Priority Boarding and Priority Baggage not available to Silver Velocity members, only Priority Check-in. Information correct as at 22 September 2016.

INTERNATIONAL SHORT-HAUL - RETAIL

CABIN	ECONOMY				BUSINESS	
	GO ⁻	GO PLUS ⁻	GETAWAY	FREEDOM	BUSINESS SAVER	BUSINESS
FARE BRAND	U* M ⁻	T* Q* V* N* E	T* Q* V* N* E	L* K* H* B* Y	I* D	C* J
GUEST CONTACT CENTRE / AIRPORT FEES	\$A40 fee	\$A40 fee	\$A40 fee	\$A40 fee	Included	Included
ADVANCE SEAT PREFERENCE	Included	Included	Included	Included	Included	Included
ECONOMY SPACE + [#]	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	— N/A	— N/A
UPGRADE ME PREMIUM BID	Permitted	Permitted	Permitted	Permitted	— N/A	— N/A
VELOCITY UPGRADE ME POINTS	Not permitted	Permitted \$\$	Permitted \$\$	Permitted \$	— N/A	— N/A
PRIORITY CHECK-IN / BOARDING / BAGGAGE	Available to Platinum, Gold & Silver [^] Velocity members (^Check-in only)	Available to Platinum, Gold & Silver [^] Velocity members (^Check-in only)	Available to Platinum, Gold & Silver [^] Velocity members (^Check-in only)	Available to Platinum, Gold & Silver [^] Velocity members (^Check-in only)	Included	Included
LOUNGE ACCESS	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Available to Platinum & Gold Velocity members	Included	Included
FOOD AND BEVERAGE	Tea, coffee, water included. Alcohol/food available for purchase	Tea, coffee, water included. Alcohol/food available for purchase	Included	Included	Included	Included
IN-FLIGHT ENTERTAINMENT						
VELOCITY POINTS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY STATUS CREDITS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY TIER POINTS BONUS EARNED***	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible

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