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FARE BRAND	GO	GO PLUS	GETAWAY	FREEDOM	PREMIUM SAVER [^]	PREMIUM [^]	BUSINESS SAVER	BUSINESS	
FARE CLASS	U* M*	T* Q* V* N* E	T* Q* V* N* E	L K H B Y	O* R	W	I* D	C J	
INFANTS / CHILDREN	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare	Infants: <2 yrs with no seat are 10% of adult fare Children: (2-11) & infants with a seat are 100% of adult fare
CARRY ON BAGGAGE	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	 Max 2 pieces (up to 7kg total)	
CHECKED BAGGAGE	 Not included	 1 piece (up to 23kg)	 1 piece (up to 23kg)	 1 piece (up to 23kg)	 2 pieces (up to 23kg each)	 2 pieces (up to 23kg each)	 2 pieces (up to 32kg each)	 2 pieces (up to 32kg each)	
FLIGHT CHANGES	 Permitted until 24 hrs prior to scheduled departure \$A100 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	 Permitted until 24 hrs prior to scheduled departure \$A100 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	 Permitted until 24 hrs prior to scheduled departure \$A100 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	 Permitted until 24 hrs after scheduled departure No fee + fare difference	 Permitted until 24 hrs prior to scheduled departure \$A100 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	 Permitted until 24 hrs after scheduled departure No fee + fare difference	 Permitted until 24 hrs prior to scheduled departure \$A100 fee + fare difference or Upgrade same flight/same day permitted until scheduled departure No fee + fare difference	 Permitted until 24 hrs after scheduled departure No fee + fare difference	
NAME CHANGES	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted	 Not permitted	
CANCEL / REFUND	 Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A100 fee re-issue fee applies + fare difference.	 Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A100 fee re-issue fee applies + fare difference.	 Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A100 fee re-issue fee applies + fare difference.	 Permitted until 24 hrs after scheduled departure. Retain value of ticket as stored credit (open ticket). - No fee. or Refund to original FOP – No fee	 Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A100 fee re-issue fee applies + fare difference.	 Permitted until 24 hrs after scheduled departure. Retain value of ticket as stored credit (open ticket). - No fee. or Refund to original FOP – No fee	 Permitted until 24 hrs prior to scheduled departure. Refund not permitted – retain value of ticket as stored credit (open ticket). \$A100 fee re-issue fee applies + fare difference.	 Permitted until 24 hrs after scheduled departure. Retain value of ticket as stored credit (open ticket). - No fee. or Refund to original FOP – No fee	
NO SHOW	 Loss of fare	 Loss of fare	 Loss of fare	 Loss of fare	 Loss of fare	 Loss of fare	 Loss of fare	 Loss of fare	
TICKETING TIME LIMIT	Within 24 hours of reservation	Within 24 hours of reservation	Within 24 hours of reservation	Midnight 3 days after reservation	Within 24 hours of reservation	Within 24 hours of reservation	Midnight 3 days after reservation	Midnight 3 days after reservation	

CABIN	ECONOMY				PREMIUM ECONOMY		BUSINESS	
FARE BRAND	GO	GO PLUS	GETAWAY	FREEDOM	PREMIUM SAVER [^]	PREMIUM [^]	BUSINESS SAVER	BUSINESS
FARE CLASS	U* M*	T* Q* V NE	T* Q* V NE	L K H B Y	O* R	W	I* D	C J
GUEST CONTACT CENTRE / AIRPORT FEES	\$A40 fee	\$A40 fee	\$A40 fee	\$A40 fee	Included ✓	Included ✓	Included ✓	Included ✓
ADVANCE SEAT PREFERENCE	Included	Included	Included	Included	Included	Included	Included	Included
ECONOMY SPACE ^{+#}	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	Available for purchase \$A fee available at time of purchase	—	—	—	—
UPGRADE ME PREMIUM BID	Permitted	Permitted	Permitted	Permitted	—	—	—	—
VELOCITY UPGRADE ME POINTS	✗ Not permitted	Permitted \$\$	Permitted \$\$	Permitted \$	—	—	—	—
PRIORITY CHECK-IN / BOARDING / BAGGAGE	✗ Available to Platinum, Gold & Silver ^{^^} Velocity members (^{^^} Check-in only)	✗ Available to Platinum, Gold & Silver ^{^^} Velocity members (^{^^} Check-in only)	✗ Available to Platinum, Gold & Silver ^{^^} Velocity members (^{^^} Check-in only)	✗ Available to Platinum, Gold & Silver ^{^^} Velocity members (^{^^} Check-in only)	Included	Included	Included	Included
LOUNGE ACCESS	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	✗ Available to Platinum & Gold Velocity members	Included	Included
FOOD AND BEVERAGE	Tea, coffee, water included. Alcohol/food available for purchase	Tea, coffee, water included. Alcohol/food available for purchase	Included	Included	Included	Included	Included	Included
IN-FLIGHT ENTERTAINMENT	✓	✓	✓	✓	✓	✓	✓	✓
VELOCITY POINTS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY STATUS CREDITS EARNED	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible
VELOCITY TIER POINTS BONUS EARNED ^{***}	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible	Eligible

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